

Sfizio - Conditions proposed or agreed as part of the consultation period:

- 1) Documented staff training will be given by the Licence Holder regarding staff obligations in relation to the business's permitted licensable activities;
 - sale of alcohol
 - age verification policy
 - any conditions attached to the Premises Licence
 - what the Licensing Objectives are and the opening times of the venue.
 - Such training will be documented and refreshed every 6 months, with records kept for a minimum of 1 year and available upon request by any Responsible Authority. New staff will receive this same training part of their induction before commencing work.
- 2) The Licence holder will operate the 'Challenge 25' age verification policy displaying a notice of said intention near to the entrances of the premises. Only a current Passport, photo card Driving Licence, ID carrying the PASS logo will be accepted as verified ID.
- 3) The Licence Holder will operate primarily as a Bistro-with-Retail and, as such, the sale of alcohol will be ancillary to that of food.
- 4) A Refusals Register will be kept by the Licence Holder at the premise which refusals of alcohol sales to under-age or drunk persons will be documented. All such records will be kept for a minimum of 1 year from date of last entry.
- 5) An Incident Report Register will be kept at the by The Licence Holder at the premise which incidents of anti-social behaviour, ejections from the premises, crimes reported to the venue, or complaints about the venue relating to licensable activities, will be documented. All such records will be kept for a minimum of 1 year from date of last entry.
- 6) The 'Ask for Angela' initiative or similar national safeguarding scheme will be employed on the premises by posting information about such in an appropriate and prominent position.
 - Documented staff training on how to implement the initiative will be given on induction and refreshed at six monthly intervals.
- 7) A member of staff will undertake a documented Risk Assessment before the opening of this venue.
- 8) No open drinks vessels shall be taken out of the delineated licensed area on to the public pavement or highway.
- 9) The 'Designated Driver' initiative will be promoted on any advertising issued by the venue.
- 10) All staff shall be trained in how to identify drunk customers. Staff will be trained to refuse to serve any patron appearing to be intoxicated and will instead offer free water, or a coffee or soft drink.
- 11) Menus will include low- and no-alcohol alternatives.
- 12) Any sales of alcohol for consumption off the licensed area (defined by the red line on the premise licence plans) will be sold in sealed vessels.

- 13) Suitable and conspicuous notices will be displayed at the exit and in the external area of the premises requesting patrons to minimise noise when leaving and / or smoking.
- 14) Bins for waste from the premise will be stored at the rear of the property.
- 15) Staff will refuse to serve any person suspected of trying to purchase alcohol by proxy for a minor. Staff will alert the Police if they suspect harm may be done, or has been done, to a minor or vulnerable person while on the premises.

Conditions proposed and agreed to with Environmental health;

- 16) No more than 15 customers will be permitted to use the outside area at any one time.
- 17) External doors and windows will be kept closed during opening hours except for egress and ingress of customers/staff
- 18) Staff will regularly monitor the external parameter of the premises to ensure that any litter/noise emanating from the premises is minimised and rectified. This will be evidenced by check sheets.
- 19) The rear exit leading directly to Providence Place will only be used as an 'accessible entrance/exit' for patrons who may have difficulty using the entrance on New Market Street or for the purpose of a fire exit.
- 20) Waste, including bottles from the premises will not be disposed of between 2000 hrs and 0900 hrs
- 21) Customers will use the external area at the front of the premises only for smoking and smoking bins/ashtrays/receptacles shall be provided.